



SERVICE INDICATION FORM

This is the Service Indication Form (“**SIF**”) for the implementation of APIS, PNR, DCS and APP data for the Government of Kenya.

The information requested below is required for the purposes of information flows between an Airline and SITA on behalf of the Government of Kenya Authorities.

Please complete, sign and return this SIF to SITA within 5 working days.

Airline Details

Airline name: _____

IATA Code: _____

ICAO Code: _____

Airline Project Manager or Representative

This is the airline contact that is responsible for delivering the airline data.

Contact Name: _____

Contact Title: _____

Email Address: _____

Phone Number: _____

Airline Technical Contact or Representative

This is the technical contact that SITA will work with regarding APIS, PNR and DCS data.

Contact Name: _____

Contact Title: _____

Email Address: _____

Phone Number: _____

Airline Emergency/Operational Contact 24/7

This is the contact who can be contacted out of office hours in the event of an operational emergency. Contact Name/Group Name/Service Desk: _____

_____ Contact Title: _____

_____ Email Address: _____

_____ Phone Number: _____

1 APIS data

1.1 API for Passenger data

Airline Departure Control System name (1): _____

Select from the following transmission methods:

Transmission Method

☐ Type B

☐ SITA Online Manual Submission Portal (Web Portal)

If you have selected, Type B, Airline Type B address:

Airline Departure Control System name (2 If applicable): _____

Select from the following transmission methods:

Transmission Method

☐ Type B

☐ SITA Online Manual Submission Portal (Web Portal)

1.2 API for Crew data

Airline Crew System name: _____

Select from the following transmission methods:

Transmission Method

☐ Type B

☐ SITA Online Manual Submission Portal (Web Portal)

If you selected Type B address, Airline Type B address: _____

Dedicated <government name>SITA Type B address in Test: **LONAQXS**

Dedicated <government name> SITA Type B address in Production: **LONPPXS**

Note: SITA will send the Online Manual Submission Portal Registration form separately.

2 PNR (RES) data



Airline	Transmission Method	SITA
RES Push	Airline/Host MQ Server to a SITA MQ Server address	Receives from airline as: Ex: PNRGOV EDIFACT v15.1, or PNRGOV XML v15.1

Airline Reservation System name: _____

Existing connection with SITA? (Yes/No): _____

Data format (Enter the type of data and versions which will be transmitted eg. *PNRGOV EDIFACT*

v15.1): Note: Airline must complete SITA MQ Configuration form which will be provided by SITA if connectivity does

not exist

3 DCS data

For DCS data, please indicate which of the following transmission methods will be used to submit DCS information from any departure point on your operational network:

Airline	Transmission Method
<input type="checkbox"/> DCS Push	Within PNRGOV Airline MQ Server to a SITA MQ Server
<input type="checkbox"/> DCS Push	PRL message through SITA Type B address

Airline Departure Control System (DCS) name: _____

Existing connection with SITA? (Yes/No): _____

Data format (Enter the type of data and versions to be transmitted eg. *PNRGOV v15.1* or *PRL*):

Note:

Airline must complete SITA MQ Configuration form which will be provided by SITA if connectivity does not exist.

If Type B PRL is selected, the following generic all government Teletype addresses are to be used:

SITA Type B address in Test: **LONAQXS**

SITA Type B address in Prod: **LONPPXS**

4 APP data

4.1 APP for Passenger data

Airline Departure Control System name (1): _____

Select from the following transmission methods:

Transmission Method

- ☐ Automated APP through MATIP Host to Host Connection
- ☐ Automated APP through Web Service Through ISNET Connection
- ☐ Automated APP through Web Service Through Internet VPN
- ☐ Web Portal

Airline Departure Control System name (2): _____

Select from the following transmission methods:

Transmission Method

- ☐ Automated APP through MATIP Host to Host Connection
- ☐ Automated APP through Web Service Through ISNET Connection
- ☐ Automated APP through Web Service Through Internet VPN
- ☐ Web Portal

4.2 APP for Crew data

Airline Crew System name: _____

Select from the following transmission methods:

Transmission Method

- ☐ Automated APP through MATIP Host to Host Connection
- ☐ Automated APP through Web Service Through ISNET Connection
- ☐ Automated APP through Web Service Through Internet VPN
- ☐ Web Portal

Note: SITA will send the Multi-Government Carrier Portal Registration form separately.

5 Airline Flight Schedules

Are all Airline Flight schedules submitted on OAG (<https://www.oag.com/>) Yes/No?

Any Other comments from Airline:



Return this completed form to:

Directorate of Immigration Service: dq.ibms@immigration.go.ke

Hammad Butt: kenyacarrierengagement@sita.aero

Carlos Maluta: carlos.maluta@immigration.go.ke

Christine Kiboi: ckiboi@immigration.go.ke

Edward Irungu: edward.irungu@immigration.go.ke

“Airline must ensure that the provision of actual passenger data to SITA has the consent of such passengers.”

SIF completion:

[Complete]

Signed and agreed to on [date] by

For and on behalf of

[Airline]
