Ministry of Interior and National Administration
State Department for Immigration and Citizen Services
Directorate of Immigration Services

REPUBLIC OF KENYA: **PNR FACTSHEET**

1. AGENCY

Directorate of Immigration Services
State Department for Immigration and Citizen Services
Ministry of Interior and National Administration

2. START DATE (Operational start date of system)

MAY 21, 2025

3. SCOPE

Passenger PNR data transmission for all International Flights Arriving or Departing Kenya and all Domestic Flights within Kenya.

4. DATA FIELDS

Following is the list of data elements required from each arrival and departure flight. **All** data fields are considered "**Conditional**" which signifies that the information for the respective data field is **required** if the airline's system can generate such information.

PNRGOV Data Set and respective Data Groups:

DATA Group: PNR

Passenger Information:
1. PNR Record Locator
2. Booking Reference and Reservation Tracking Number
2. Date of Reservation and Issue of Ticket
3. Date(s) of intended Travel
4. Passenger Surname & Forename
5. Surname & Forename of other Passengers on PNR
6. Seat Information
7. Frequent Flyer Information

Travel Itinerary
8. Flight Segments
9. Codeshare information

Travel Agency
10. Travel agency
11. Travel agent
12. Split / Divide Information

Ticketing Information

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13. Form of Payment (i.e. cash, credit, others & Billing Information)
14. Other ticketing information (including one-way ticket and Automated ticket fare quote, flight segment and coupon)

All data fields are considered **"Conditional"** Contact Information

15. Mailing address
16. Contact telephone
17. E-mail address
18. Home telephone number
19. Business telephone number
20. Information telephone number
21. Mobile phone number
22. **Remarks** (General Remarks)
23. **PNR History**
24. **SSR** (Excluding Ticket, Seat, Travel Doc, Frequent Flyer, Contact Info as it will be tested in the above scenarios)
25. **OSI (**Other Service Information)
26. **Travel Status Codes** (Including confirmation and Check-In Status),

DATA Group: DCS (Check-in)

All data fields are considered **"Conditional"**

Passenger Travel Itinerary

27. PNR Record Locator code of the associated PNR in the reservation system.

Any Collected API (Travel Document Information)

28. Passenger name (surname, first name, middle name)
29. Date of birth
30. Gender
31. Nationality
32. All travel document type (s)
33. All travel document number(s) (i.e. passport or eTA number)
34. All travel document Expiry Date
35. All travel document Issuance Date
36. All travel document countries of issuance

Seat Information

37. Actual seat number (can only be communicated after flight close out)
38. Seat type
39. Class of service

Baggage Information
40. Number of bags
41. Bag tag number(s)
42. Bag weight(s)
43. Bag destination
44. Bag Status

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Go-show Information
    45. Go-show identifier

No-show information
    46. No-show history

5. MESSAGE FORMAT

PNRGOV EDIFACT version 11.1 or later

6. TRANSMISSION MODE (From airlines to government)
   PRODUCTION TRANSMISSION MODES

Provided on completion of the **Service Indication Form (SIF)**

Airline Credentials are provided on demand - **Contact:** *kenyacarrierengagement@sita.aero*

7. PNRGOV TRANSMISSION SPECIFICATIONS

Message Transmission requirements:

PNRGOV messages needs to be transmitted to Kenya for international inbound, international outbound and domestic flights at the following intervals relative to Flight Departure Time (T)

Time Interval Data	PNR (booking) Data	DCS (check-in)
T-72 Hours	Yes	Yes
T-48 Hours	Yes	Yes
T-24 Hours	Yes	Yes
T-6 Hours	Yes	Yes
T-0 (Scheduled Time of Departure)	Yes	Yes

DCS check-in data including APIS information to be included in all PNRGOV transmissions when available.

8. POINT OF CONTACTS

Government/Entity:
    Directorate of Immigration Service: dg.ibms@immigration.go.ke

Technical Integration: Hammad Butt**:** *kenyacarrierengagement@sita.aero*
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